

Pre-bid Query & Response regarding e-tender no. IIM Ranchi/NIT/APOSOFTWARE/2024-25/21 for Providing Integrated Education Software Solution for Academic Programme Offices

Sl.	Query(ies)	Response(s)
WEBSTEP TECHNOLOGIES PRIVATE LIMITED		
1	Page 39- The actual number of students for whom the software will be acquired will be determined by the IIM Ranchi (applicable for serial number 1 to 3 in above table). The payment will be made on pro rata basis for any increase or decrease in number of students. Kindly clarify what can be the fluctuation in the number(+/-) of the Students in each of the Modules?	Fluctuation in the number of students may be upto (+/-)100.
2	In the RFP, we didn't come across Security Audit of the application before Go-Live. Can we consider that IIM Ranchi shall do the Security Audit of the Application on its own, before the Go-Live Stage?	If Required, the security audit will be conducted by the institute later.
3	Page 39-Hosting Server along with support and maintenance should be provided by the successful bidder as per the specification / requirement given in the tender document and the same has been mentioned in the price bid of tender document as well. The line item hosting is missing in the BOQ. Request you to kindly include this as a line item.	Hosting cost should be inbuilt in per student bid for Elective Course Bidding Module, Timetable Management Module and Registration, Grading, Attendance and Course Feedback Modules. It should be inbuilt in the consolidated cost of admission module. Hosting will have to be arranged by the vendor.
4	Page 39-16) Hosting: The vendor should use the cloud/managed dedicated hosting service providers from any one of the following: • GoDaddy, • HostGator, • Hostdime • CtrlS, • AWS, • Azure. As per the Government of India's guidelines, all Government Organizations, PSUs, and Educational Institutions must host their applications within India, ensuring that the data centers of these hosting companies are also located within the country. To facilitate compliance, MEITY has empanelled a list of hosting service providers with Data Centers (DC) and Disaster Recovery (DR) facilities within India. The complete list is available at: https://www.meity.gov.in/writereaddata/files/CSPs_Details_02-01-24.pdf . GoDaddy, HostGator, and HostDime are not included in this list. Kindly clarify whether IIM Ranchi can host its applications in non-empanelled data centers/DR facilities.	Cloud Server will be from the list of MIETY empanelled list of hosting providers.
5	Page 28-Existing data migration is not needed but the data migration from the Admissions portal to IIM Ranchi's LMS will be required. Kindly give more clarification on this point	Existing data migration will be required from student data from AIS and Moodle as mentioned in page 32 serial number 1.8.4 (i). Existing data migration of admission data is not required but data captured by admission module of selected bidder will have to be transferred to the registration module as a part of the tender
EdTEX		
1	What is the specific timeline for implementation of the Admissions Module? (Referring to Page 4, point 9)	Within One month of Purchase/Work Order

2	What is the specific timeline for implementation of the Academic ERP Module? (Referring to Page 4, point 9)	Within One month of Purchase/Work Order
3	Is the subscription pricing for the Admission module (sr. no. 4) considered on a yearly basis? (Referring to Page 39 - Annexure 2)	Yes
Libsys		
1	Can we submit MSME Registration certificate of the company for availing EMD exemption.	Yes
2	Approximately how many admission applications are expected during the admission process.	Approx. 25,000
3	Will the purchase orders from IIT/CFTI for admission system, ERP system be considered as valid work experience.	Yes
4	Can POs of library management system also be considered as valid work experience.	No
5	Can we participate online on the pre-bid meet (i.e. on 19.02.2025,11:00 hrs).	Yes
6	The following statement' are creating ambiguity, please clarify if the s/w is to be hosted on IIM infra or on Cloud. 1. On page 26 of tender document it is mentioned "The vendor has to host the admission portal on a cloud / managed dedicated server or hosting plan...". 2. On Page 32 it is mentioned that "The working software will be made available on Infrastructure provided by IIM Ranchi which can be accessed via a Web browser for all the users of the Software."	The cloud infrastructure will have to be provided by the vendor and the cost must be built in the bid. The current system details mentioned in serial 2.3 on page number 32 is to help prepare vendor for data migration.