



भारतीय प्रबन्धन संस्थान राँची
(शिक्षा मंत्रालय, भारत सरकार के अधीन)
प्रबन्धन नगर, नयासराए मार्ग, राँची, झारखण्ड, पिन- ८३५ ३०३

INDIAN INSTITUTE OF MANAGEMENT RANCHI

(Under Ministry of Education, Govt. of India)

Prabandhan Nagar, Nayasarai Road,

Ranchi, Jharkhand, PIN - 835303

URL: www.iimranchi.ac.in

Email: purchase@iimranchi.ac.in

Notice Inviting Tender (NIT) for

Supply, Installation, Testing, and Commissioning of RFID (Radio Frequency Identification) System and Implementation & Integration of Koha Library Management System on Cloud at the Learning Resource Centre of IIM Ranchi

Tender No. : IIM Ranchi/NIT/RFIDS/2025-26/41

Dated: 12.12.2025

Issued by:
Administrative Officer - Purchase
Indian Institute of Management, Ranchi
(for & on behalf of the Director, IIM Ranchi)

BID DOCUMENT

Tenders are invited from reputed OEMS/authorised agencies for the Supply, Installation, Testing, and Commissioning of an RFID (Radio Frequency Identification) system, and implementation & integration of a Koha Library Management System on Cloud at the Learning Resource Centre of IIM Ranchi. The proposed RFID components should be manufactured by a single OEM. Part bid/assembly of RFID components from different OEMs by the Bidder is not acceptable.

Tender Schedule is as follows: -

Name of Work	Supply, Installation, Testing, and Commissioning of RFID (Radio Frequency Identification) System and Implementation & Integration of Koha Library Management System on Cloud at the Learning Resource Centre of IIM Ranchi
Estimated Cost	Rs. 52,26,000/-
Cost of Bid Document	Nil
Earnest Money Deposit (EMD)	Rs. 1,10,000/-
Performance Security	3% of the order value
Date of Publishing	12.12.2025
Clarification Start Date and Time	12.12.2025 (16:00 hrs)
Clarification End Date and Time	02.01.2026 (15:00 hrs)
Pre Bid Meeting	At 11 AM on 22.12.2025
Bid Submission Start Date	12.12.2025
Last Date and time of uploading of Bids	02.01.2026 (15:00 hrs)
Date and time of opening of Technical Bids	02.01.2026 (16:00 hrs)
Date and time of opening of Financial Bids	Will be separately notified for Technically shortlisted/qualified bidders

Interested agencies may view and download the bid document containing the detailed terms & conditions from the IIM Ranchi website and from E-wizard- <https://iimranchi.ewizard.in/>.

(The bids have to be submitted online in electronic form on <https://iimranchi.ewizard.in/> only. No physical bids will be accepted.)

INTRODUCTION

1. Indian Institute of Management Ranchi is one of the premier management institutes in the country set up by the Ministry of Education, Govt. of India.
2. The permanent campus of the Institute is located in the Prabandhan Nagar area of Pundag (Nayasarai Road), Ranchi.
3. IIM Ranchi is desirous of the supply and installation of the RFID (Radio Frequency Identification) System and Implementation & Integration of Koha Library Management System on Cloud at the Learning Resource Centre of IIM Ranchi.

GENERAL INFORMATION AND INSTRUCTIONS FOR THE BIDDERS

1. The Complete tender documents can be downloaded from the Website of IIM Ranchi / CPP Portal. Information on the issuance of corrigendum, if any, related to this tender will be available on the E-Procurement Portal and on the website of the Institute. All times mentioned in this document are in IST unless specifically mentioned otherwise.
 - (a) Please read all the Terms & Conditions carefully before filling up the document.
 - (b) Incomplete Tender Documents will be rejected.
 - (c) All pages of the Tender Document must be signed by the authorized signatory and sealed with the stamp of the bidding firm as a token of having accepted all the Terms and Conditions of this Tender.
 - (d) Manner of submission of the Bids: The bidder must submit online bids, i.e., Technical Bid and Commercial Bid, through the e-procurement portal <https://iimranchi.ewizard.in/>. No manual bid will be accepted. Bidders can witness the electronic opening of the bid.
2. Tenders are to be submitted online through the website stated above. The tender document may be downloaded from the website & submission of technical bid / financial bid as per the Tender time schedule.
3. **Time and date for opening of Bids:** The Technical Bid will be opened electronically on 02.01.2026 at 16:00 hrs.
4. **Two-Bid System:** QCBS mode under the two bids system through e-tendering, only the Technical Bid would be opened on the time and date mentioned above. The date of opening of the commercial bid will be intimated after acceptance of the technical bids. Commercial bids of only those firms will be opened whose technical bids are found compliant /suitable after technical evaluation is done by IIM Ranchi.
5. **Clarification regarding contents of the Bids:** During evaluation and comparison of bids, IIM Ranchi may, at its discretion, ask the bidder for clarification of his bid. The request for clarification

will be given in writing, and no change in prices or substance of the bid will be sought, offered, or permitted. No post-bid clarification on the initiative of the bidder will be entertained.

6. **Validity of Bids:** The Bids should remain valid till 90 days from the last date of submission of the bid. If any bidder withdraws his Prequalification Bid before the said period or makes any modification in the Financial Bid (BOQ) or terms and conditions of the Prequalification Bid, the Institute, without prejudice to any other right or remedy, will be at liberty to blacklist the bidder for a certain period and/or forfeit the EMD/Security Deposit.
7. The Performance Guarantee/Security Deposit is liable to be forfeited if the party fails to execute the supply as per the terms and conditions of the contract and to the satisfaction of IIM Ranchi or on account of any breach of the contract.
8. Canvassing by the Bidder in any form, unsolicited letter, complaint letter and post-tender correction may invoke summary rejection/ blacklisting. Conditional tenders will be rejected. Bids may be rejected and the process may be paused or scrapped at any time without assigning any reason thereof.
9. The bidder should submit copies of relevant documents in support of their reputation, credentials and past performance about the product/equipment which they have supplied to premier educational Institution(s). Without these documents, the tender may be rejected.
10. Non-compliance of tender terms, non-submission of required documents, lack of clarity of the specifications, contradiction between bidder specification and supporting documents, etc., may lead to rejection of the bid.
11. Furnishing of wrong/ambiguous information in the compliance statement may lead to rejection of the bid and further blacklisting of the bidder, if prima-facie it appears that the information in the compliance statement was given with a malafide/fraudulent intent.
12. Bidders shall inspect and examine the site and its surroundings at their own cost and shall satisfy themselves before submitting the tender.
13. The successful bidder shall supply, install and complete the work within 60 days of the date of award of the Contract or a later firm date as specified by IIM Ranchi.

SPECIAL INSTRUCTIONS TO BIDDERS FOR THE E-SUBMISSION OF THE BIDS
ONLINE THROUGH THE E-PROCUREMENT PORTAL

1. Registration process on the online portal.
 - a. Bidders are required to enrol on the e-Procurement module of the portal M/s ITI Ltd., (if not registered earlier) <https://iimranchi.ewizard.in/> by clicking on the link “Bidder Enrolment”.
 - b. Bidders are to choose a unique username and assign a password for their accounts. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. This would be used for any communication from the e-Wizard Portal. After registration, send User ID for helpdesk team (helpdeskeuniwizarde@gmail.com and support@euniwizarde.com) for activation.
 - c. Bidders to register upon enrolment, with their valid Digital Signature Certificate (**Class III Certificates with signing and Encryption key**) issued by any Certifying Authority recognized by CCA India with their profile.
 - d. Only one valid DSC should be registered by a bidder. Please note that bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
 - e. DSC, once mapped to an account, cannot be remapped to any other account. It can only be inactivated.
 - f. Bidder then logs in to the site through the secured log-in by entering their user ID/password and the password of the DSC / e-Token.
2. The Bidders can update well in advance, the documents such as certificates, purchase order details, etc., under the My Documents option and these can be selected as per the tender requirements and then attached along with bid documents during bid submission. This will ensure lesser upload of bid documents.
3. After downloading / getting the tender schedules, the Bidder should go through them carefully and then submit the documents as per the tender document; otherwise, the bid will be rejected.
4. The BOQ template must not be modified / replaced by the bidder, and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for that tender. Bidders are allowed to enter the Bidder Name and Values only.
5. If there are any clarifications, these may be obtained online through the e-Procurement Portal or through the contact details given in the tender document. Bidder should take into account of the corrigendum published before submitting the bids online on the portal or on <https://iimranchi.ewizard.in/> or <https://www.iimranchi.ac.in/post/tender/tender.php> in advance, and should prepare the bid documents to be submitted as indicated in the tender schedule, and they should be in PDF format.
6. The bidder should read the terms and conditions and accept the same before proceeding further to submit the bids.
7. There is no limit on the size of the file uploaded at the server end. However, the upload is decided on the Memory available at the Client System as well as the Network bandwidth available at the client side at that point of time. In order to reduce the file size, bidders are

suggested to scan the documents in 75-100 DPI so that the clarity is maintained and the size of file gets reduced. This will help in quick uploading even at very low bandwidth speeds.

8. It is important to note that, the bidder has to click on the Freeze Bid Button, to ensure that, he/she completes the Bid Submission Process. Bids, which are not frozen, are considered as Incomplete/Invalid bids and are not considered for evaluation purposes.
9. The Tender Inviting Authority (TIA) will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to local issues.
10. The bidder may submit the bid documents in online mode only, through this portal. Offline documents will not be handled through this system.
11. At the time of freezing the bid, the e-Procurement system will give a successful bid updating message after uploading all the bid documents submitted, and then a bid summary will be shown with the bid no., date & time of submission of the bid with all other relevant details. The documents submitted by the bidders will be digitally signed using the e-token of the bidder and then submitted.
12. After the bid submission, the bid summary has to be printed and kept as an acknowledgement as a token of the submission of the bid. The bid summary will act as a proof of bid submission for a tender floated and will also act as an entry point to participate in the bid opening event.
13. Successful bid submission from the system means, the bids as uploaded by the bidder is received and stored in the system. The system does not certify for its correctness.
14. The bidder should see that the bid documents submitted should be free from viruses, and if the documents can not be opened due to a virus, during tender opening, the bid is liable to be rejected.
15. The time that is displayed from the server clock at the top of the Tender Portal will be valid for all actions of requesting bid submission, bid opening, etc., in the e-Procurement portal. The time followed in this portal is as per Indian Standard Time (IST), which is GMT+5:30. Bidders should adhere to this time during bid submission.
16. The bidders are requested to submit the bids through the online e-Procurement system to the Tender Inviting Authority (TIA) well before the bid submission end date and time (as per Server System Clock).
17. The bidder / tenderer / Contractor shall file the applicable returns with the Tax departments in time and submit the same as documentary proof.
18. The GST applicable shall be shown as separate line items in the Tax invoices to avail input credit to IIM Ranchi.

19. Any queries relating to the process of online bid submission or queries relating to e-Wizard Portal, in general, may be directed to the e-Wizard Helpdesk. The contact number for the helpdesk is Gagan (8448288987 / eprochelpdesk.01@gmail.com), Vijay (8448288989 / eprochelpdesk.03@gmail.com), Suriya (8448288994 / eprochelpdesk.06@gmail.com), 8448288992, 8448288984, 8448288986, 8448288982, 8448288988.

INSTRUCTION FOR e-PROCUREMENT

1. PREPARATION AND SUBMISSION OF BIDS:

- a. The detailed bid documents may be downloaded from <https://iimranchi.ewizard.in/> till the last date of submission of the bid. The bid may be submitted online through the e-Wizard Portal.
- b. The bidder should submit the bid online in two parts, viz., Technical Bid and Financial Bid. The Technical Bid should be uploaded online in cover 1, and the Financial Bid in “.Xls” should be uploaded online in cover 2.

2. SUBMISSION OF THE BID:

All interested eligible bidders are requested to submit their bids online on the e-Wizard Portal: <https://iimranchi.ewizard.in/> as per the criteria given in this document:

- a. Technical Bid should be uploaded online in cover-1.
- b. Financial Bid should be uploaded online in cover-2

Both Technical and Financial Bid covers should be placed online on the e-Wizard Portal (<https://iimranchi.ewizard.in/>).

3. Pre-Eligibility & Technical Bid :

Signed and scanned copies of the Pre-eligibility and technical bid documents as mentioned in Annexure I must be submitted online (under cover-1) on the e-Wizard Portal: <https://iimranchi.ewizard.in/> . Bidder's Pre-eligibility will be according to the following documents and documents mentioned in technical bid:

- i. Scanned copy of PAN and GST.
- ii. Certificate of firm/company registration/Incorporation.
- iii. OEM must be an ISO 9001 certified company
- iv. Bidder must provide evidence that it has successfully executed similar project(s) in the last five years from the last date of bid submission, with at least

One similar work of 80% of the project value, **or** Two similar works each of 50% of the project value **or** Three similar work each of 40% of the project value in Central Universities/ IITs/IIMs/NITs/IISERs and other Institutes of National Repute in India.
- v. The proposed RFID system components must be FCC Part 15-Certified; SIP2, RS-232, TCP/IP Ethernet 10/100, 802.11b (wireless) compliant.
- vi. All the RFID components proposed in the tender should be manufactured by a single OEM, to ensure seamless compatibility and single source for supply and support. Part bid/assembly of RFID components from different OEMs by the Bidder is not acceptable.
- vii. Manufacturer's Authorization certificate of the offered product.

- viii. Annual average turnover of the bidder for the last 03 FY (2022-23, 2023-24, and 2024-25) should be above Rs. 02 Crores.
- ix. Details of offered product including technical specifications and visual images.
- x. Scanned copy of all other documents mentioned in the tender.
- xi. Declaration for local content, Country of Origin of goods.
 - For the tender value upto Rs. 10 Crores - Self-Certificate for local content from the bidder.
 - For the tender value above Rs. 10 Crores - Certificate for local content from Statutory Auditor/Cost Auditor/Cost Accountant/CA.

The marks will be allotted based on the technical marking scheme. There is also a provision for presentation with designated marks. On fulfilling the minimum marks of 42, the bidders will be qualifying for next round and their financial bid will be opened. Based on the weightage of technical and financial marks, the bidder with highest score will be awarded the work.

NOTE - No indication of the rates/amounts should be made in any of the documents submitted with the Technical BID.

4. FINANCIAL BID (as per Annexure-V):

- a. The currency of all quoted rates shall be in Indian Rupees. All payments shall be made in Indian Rupees.
- b. In preparing the financial bids, bidders are expected to take into account the requirements and conditions laid down in this Bid document. The financial bids should be uploaded online as per the specified “.Xls” format i.e. Price Bid Excel sheet attached as ‘.Xls’ with the bid and based on the scope of work, service conditions and other terms of the Bid document. It should include all costs associated with the Terms of Reference/Scope of Work of the assignment.
- c. The Financial Proposal should be inclusive of all applicable taxes, duties, fees, levies, and other charges imposed under the applicable laws. The rates quoted in the Bid are inclusive of all applicable taxes, duties, etc. The service tax component shall be reimbursable by the department after receipt of paid challans, etc., if applicable.

5. LAST DATE FOR SUBMISSION OF BID:

- a. Online bids complete in all respects must be submitted on or before the last date and time specified in the schedule of events.
- b. IIM Ranchi may, at its own discretion, alter/extend the last date for submission of bids.

6. BID VALIDITY:

- a. All the Bids must be valid for a period of 90 days from the last date of submission of the bid. However, the quoted rates should be valid for the initial/ extended period of the Contract from the effective date of the Contract.

- b. A bid valid for a shorter period shall be declared as non-responsive.
- c. In exceptional circumstances, prior to expiry of the original time limit, IIM Ranchi may request bidders to extend the period of validity for a specified additional period beyond the original validity of 90 days. The request and the bidders' responses shall be made in writing. The bidders, not agreeing for such extensions will be allowed to withdraw their bids without forfeiture of their Bid Security.

7. MODIFICATION / SUBSTITUTION/ WITHDRAWAL OF BIDS:

- a. No Bid shall be modified, substituted or withdrawn by the Bidder after the Bid's due Date.
- b. Any alteration/ modification in the Bid or additional information supplied subsequent to the Bid's due Date, unless the same has been expressly sought for by the Authority, shall be disregarded.

8. SELECTION CRITERIA:

All bidders must qualify in Pre-eligibility criteria to be considered for further technical evaluation. The selection of the vendor will be done based on the total score. The vendor with maximum total score will be declared as successful bidder.

9. BID EVALUATION

Phase-1: Technical Evaluation

(a). The constituted committee shall evaluate the tender on the basis of the enclosed documents & presentation and award the marks accordingly. The evaluation will be made according to the parameters specified in Bidder Evaluation (A), Technical Evaluation (B), and Presentation Evaluation (C). The bidder shall have to score 42 marks out of 70 marks to qualify for the technical evaluation.

(b). The technical bid would carry 70% weightage in the overall bid evaluation.

Phase-2: Financial Evaluation

- a. Financial bids of technically qualified bidders shall be opened.
- b. Financial bids of all the bidders shall be given 30% weightage.
- c. The valid Bidder (fulfilling criteria in phase 1.a above) with the lowest price shall be assigned a value of 30 (i.e., 30% x 100)
- d. If the bid with the lowest price is Rs. 10,000/- then the financial value of the other bidders shall be computed as under = $(30 \times \text{Lowest Bid Price} / \text{Quoted bid price})$ The value of the financial bid shall be as given in Illustration -1 below: -

Illustration-1: If the bidder has quoted Rs. 12,500/- as its bid price then its financial value is $30 \times 10000 / 12500 = 24$

- e. If there is a tie in the overall score (Technical + Financial), then the bidder with the higher score on the technical offer will be selected/awarded.
- f. Any superfluous, unreasonable asset rate quotes will be summarily rejected.

10. LATE DELIVERY:

Delivery must be completed within the period mentioned in the tender document from the date of receipt of the order. Penalty @ 1% per week or part thereof subject to a maximum of 10% of the delivery price will be deducted from the balance payment if supply is not completed within stipulated/approved period.

11. INSTRUCTIONS TO THE BIDDER OF COUNTRIES WHICH SHARE LAND BORDER WITH INDIA (RULE 144(XI) GFRS):

- I. Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Department for Promotion of Industry and Internal Trade (DPIIT).
- II. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated herein before, including any agency branch or office controlled by such person, participating in a procurement process.
- III. "Bidder from a country which shares a land border with India" for the purpose of this Order means: -
 - a. An entity incorporated, established, or registered in such a country; or
 - b. A subsidiary of an entity incorporated, established, or registered in such a country; or
 - c. An entity substantially controlled through entities incorporated, established, or registered in such a country; or
 - d. An entity whose beneficial owner is situated in such a country; or
 - e. An Indian (or other) agent of such an entity; or
 - f. A natural person who is a citizen of such a country; or
 - g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.
- IV. The beneficial owner for the purpose of (iii) above will be as under:
 - 1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

Explanation-

- a. "Controlling ownership interest" means ownership of or entitlement to more than twenty-five per cent of shares or capital or profits of the company.
 - b. "Control" shall include the right to appoint majority of directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholder's agreements or voting agreements.
 2. In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;
 3. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;
 4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official.
 5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.
 - v. An Agent is a person employed to do any act for another, or to represent another in dealings with third person.
 - vi. In case of tenders for Works contracts, including Turnkey contracts, the successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.
12. As per the Ministry of Commerce and Industry Order No. P-45021/2/2017-PP(BE-II) dated 04.06.2020 preference shall be given to Make in India products for which it is mandatory for bidders to declare Country of Origin of goods and percentage of Local contents in the product.

Definitions:

“Local Content” means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

“Class-I local supplier” means a supplier or service provider, whose goods, services or works offered for procurement, has local content to or more than 50%, as defined under this order.

“Class-II local supplier” means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this order.

COMMERCIAL TERMS AND CONDITIONS

1. DEFINITIONS

These Commercial Terms and Conditions shall constitute the General Conditions of Contract, where no separate contract is signed with the selected Bidder(s), and, the Bidders by putting their signature and stamp on each page are binding themselves to these Terms and Conditions. In the Commercial Terms and Conditions as defined below, words and expressions shall have the following meanings assigned to them:

- a. “Contract” means the agreement of the Parties relating to the procurement of Goods and / or the IIM Ranchi Letter of Award (LoA), and all attachments incorporated by reference, which shall form an integral part of the Contract. In the event of any discrepancy, the documents to prevail shall be given precedence in the following order: (i) the Contract (where separately signed), (ii) the IIM RANCHI Purchase Order, (iii) its attachments, and (iv) these Commercial Terms and Conditions;
- b. “Contractor” means the person or entity named in the ‘CONTRACTOR’ named field of the IIM RANCHI Purchase Order and any agreed in writing by the IIM RANCHI legal successor(s) in title;
- c. “Day” means any calendar day;
- d. "Delivery Date" means the latest possible date by which the Goods shall be delivered by the Contractor to the IIM RANCHI, as specified in the ‘DELIVERY DATE’ named field of the IIM RANCHI Purchase Order;
- e. “Force Majeure” shall mean any unforeseeable exceptional situation or event beyond the Parties’ control which prevents either of them from fulfilling any of their obligations under the Contract, was not attributable to error or negligence on their part (or of their partners, contractors, agents or employees), and could not have been avoided by the exercise of due diligence. Defects in equipment or material or delays in making them available, labour disputes, strikes or financial problems cannot be invoked as Force Majeure by the defaulting Party. Neither of the Parties shall be held liable for breach of its obligations under the Contract if it is prevented from fulfilling them by Force Majeure. The Party invoking Force Majeure shall notify the other without delay, stating the nature, likely duration and foreseeable effect, and take any measure to minimise possible damage;
- f. “Goods” means all of the goods to be supplied to the IIM RANCHI by the Contractor under the Contract;

- g. "IIM RANCHI" means the Indian Institute of Management Ranchi;
- h. "IIM RANCHI Purchase Order" means the IIM RANCHI's official Purchase Order document;
- i. "Party" means the IIM RANCHI or the Contractor and "Parties" means the IIM RANCHI and the Contractor; and (ii) "Place(s) of Delivery" means the location(s) or place(s) where the Goods are to be delivered, as specified in the 'SHIP TO' named field of the IIM RANCHI Purchase Order.

2. CONCLUSION OF THE CONTRACT

2.1. The Contract is made between the IIM RANCHI and the Contractor. The Contractor is engaged as an independent contractor for the sole purpose of delivering the Goods.

2.2. The Contract shall be concluded upon the Contractor duly following the countersigning procedure as stated in the IIM RANCHI Letter of Award (LoA).

3. SOFTWARE AND MANUAL

The bidder should provide the OEM software and installation & operation manual for all the RFID components at no additional charges.

4. TRAINING

The successful bidder needs to provide adequate training at their cost. The Institute will not bear any training or living expenses in this regard. The supplier should arrange regular visits to the institute for its technical team and assist in the maintenance of the items/equipment within the Warranty period.

5. SERVICE LEVEL

Minimum 95% uptime is required for installed systems.

6. ANNUAL MAINTENANCE CONTRACT

The bidder/manufacturer must be able to provide an Annual Maintenance Contract (AMC) support for the equipments after the expiry of the warranty period of 03 years, that includes technical support, replacement of materials and software upgrades, etc.

7. DELIVERY

The whole supply, installation, commission, training, data migration from the current system, etc., as per the order, shall have to be completed within 60 days from the date of issue of the purchase order.

8. COMPLETENESS OF SUPPLIES, INSTALLATION & COMMISSIONING

Any other items/services other than those detailed in this document, which are required for the integrated operations of the system, shall be specified by the bidder separately with its detailed specifications/brochures, etc. The prices for these additional items/services shall be included in the financial bid. The bidder shall be fully responsible for the successful functioning and integrated operations of the system as a whole, and the omission of any items/services in this document shall not be a sufficient reason for non-performance of the system.

The bidder should recommend an overall installation plan in coordination with the library staff related to the placement of hardware, accommodating network infrastructure, power and ventilation requirements, etc., so as to maximize the workflow and minimize the disruption of users' services, including staff-related daily work activities. The bidder should submit a detailed plan for implementation (project timeline), training of personnel and management of services. No second-hand parts, components, or accessories should be in the equipment supplied. All accessories (e.g. Power cable, Signal cable, Brackets, fixtures, casing, etc.) that may be necessary for proper use of the equipment will have to be included in the supply.

9. QUALITY OF GOODS

9.1. The Contractor shall deliver Goods that are:

- a. of the quality, quantity and description as required by the Contract / PO; and
- b. Original and new for all components.
- c. free from any right or claim of a third party, including rights based on industrial property or other intellectual property.

9.2. Should the Goods be of the type "homogeneously defined" or disposable, the Contractor shall provide a sample and undertake, certify, and guarantee that all Goods delivered shall be of the same quality and characteristics as the sample(s) provided.

10. INSPECTION AND ACCEPTANCE

10.1. The duly authorised representative(s) of the IIM RANCHI shall have the right, before payment, to inspect the Goods either at the Contractor's stores, during manufacture, at the ports and/or in places of shipment, or at the Place(s) of Delivery. The Contractor shall provide all facilities for such inspection. The IIM RANCHI may issue a written waiver of inspection. Any inspection carried out by representative(s) of the IIM RANCHI or any waiver thereof shall be without prejudice to other provisions of the Contract concerning obligations assumed by the Contractor, including specifications of the Goods.

10.2. Upon delivery and inspection of the Goods, the IIM RANCHI shall inspect the goods as soon as possible and complete the Goods Receiving Document. Should any Goods fail to conform to the technical specifications, codes and standards under the Contract,

the IIM RANCHI may reject the Goods. The Contractor shall, at no cost to the IIM RANCHI, replace the rejected Goods or, alternatively, rectify the non-conformity.

10.3. In the case of Goods ordered on the basis of specifications or samples, the IIM RANCHI shall have the right to reject the Goods or any part thereof and terminate the Contract if the Goods do not conform to the specifications. Nothing in this clause shall in any way release the Contractor from any warranty or other obligations under the Contract.

11. PRICE

The price of the Goods shall be as stated in the Purchase Order and may not be increased.

12. PAYMENT

- Unless otherwise stipulated in the Purchase Order, the IIM RANCHI shall make payment within thirty (30) Days of the later of:
 - a. Successful delivery, installation, testing and acceptance of the goods to IIM RANCHI as confirmed by the indentor and approved by the indentors' Head of Department / Section;
 - b. Receipt of customary shipping documents and any other documents specified in the Contract; and (c) Receipt of the original invoice issued by the Contractor.
- All invoices shall be in original, and shall contain the IIM RANCHI Purchase Order/ tender reference and a description, the quantities, unit and total price(s) of the Goods delivered. The GST amount shall be separately identified in the invoice.
- Payments shall be made in the currency stated in the Contract / PO and paid directly into the nominated bank account.
- The IIM RANCHI shall not pay any charge for late payments.

13. PERFORMANCE GUARANTEE

The contractor is required to furnish a performance guarantee equal to 3% of the contract value (non-interest bearing) for the duration of two months extra after the expiry of the warranty period (03 years) from the date of delivery, which can be in the form of a Fixed Deposit Receipt (FDR)/ Bank Guarantee/NEFT from any nationalised bank in favour of IIM Ranchi.

14. WARRANTY

The Seller should provide the extended warranty for 02 years after the standard warranty of the product. A list of items/ components along with their standard warranty be uploaded with the technical bid.

15. PACKING

15.1. The Goods shall be packed and marked in a proper manner and in accordance with the

Contract and any statutory requirements and any requirements of the carrier(s). In particular, the Goods shall be marked with the IIM RANCHI Purchase Order number and the net, gross and tare weights, the name of the contents shall be clearly marked on each container and all containers of hazardous goods (and all documents relating thereto) shall bear prominent and adequate warnings.

15.2. The Contractor shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the final destination and the absence of appropriate handling facilities at all points in transit.

15.3. All packaging materials shall be non-returnable.

16. DEFAULT AND DAMAGES

16.1. If due to reasons attributable to the Contractor, the Contractor fails or refuses to:

- a. deliver any or all of the Goods under the tender/ LoA;
- b. comply with any or all of the terms and conditions set out in the tender document/ LoA; or
- c. deliver any or all of the Goods under the LoA on or before the delivery date; the IIM RANCHI may hold the Contractor in default, in case of delay delivery of goods/ service.

16.2. When the Contractor is thus in default, the IIM RANCHI may, by written notice to the Contractor, immediately terminate the Purchase Order as a whole or in such part or parts thereof in respect of which the Contractor is in default.

16.3. Alternatively, to clause 16 above, when the Contractor is thus in default, the IIM RANCHI may, at its own discretion, set a reasonable period of time for the Contractor to remedy its default. Any new Delivery Date shall be specified in a written amendment to the Purchase Order, duly countersigned by the Contractor.

16.4. The IIM RANCHI may, at its discretion, impose penalties upon the Contractor calculated in accordance with clause 17 for each Day the Contractor is late in delivering the Goods past the Delivery Date initially specified in the Purchase Order.

16.5. If the Contractor does not remedy its default within the period of time accorded under Clause 18, the IIM RANCHI may, by written notice to the Contractor, terminate the Purchase Order with immediate effect.

16.6. Upon any termination of the Purchase Order, in whole or such part(s) thereof in respect

of which the Contractor is in default, the IIM RANCHI may engage another contractor to deliver the Goods and recover any difference in price and any additional costs from the Contractor.

16.7. The Contractor shall indemnify the IIM RANCHI for all losses, charges, costs and expenses, which the IIM RANCHI may suffer or incur as a result the Contractor's default, including those resulting from engaging another contractor pursuant to this clause 16.

17. PENALTIES

If, in accordance with clause 17, the IIM RANCHI imposes penalties on the Contractor, such penalties shall amount to One percent (1%) of the total Purchase Order price for each week following the initial Delivery Date specified in the Purchase Order but shall not amount to more than Ten percent (10%) of the total Purchase Order value. The penalties for the delay may be deducted by IIM RANCHI from any sum(s) due, or to become due, by the IIM RANCHI to the Contractor.

18. DELAY NOT ATTRIBUTABLE TO THE CONTRACTOR

If the Contractor is delayed at any time in the delivery of the Goods or fulfilment of any other of the Contractor's obligations by any act or omission of the IIM RANCHI, or by any of its officials, or by any separate contractor(s) contracted by the IIM RANCHI, or by changes ordered in the type and/or quantity of the ordered Goods, or the Place(s) of Delivery, or any causes beyond the Contractor's reasonable control, or by any other cause, which the IIM RANCHI determines may reasonably justify the delay, the Delivery Date of the Goods, or fulfilment of any other of the Contractor's applicable obligations shall be extended for such reasonable period of time as the IIM RANCHI and the Contractor mutually determine. The set reasonable period of time, and any amended delivery date shall be specified in a written amendment to the Contract / PO, duly countersigned by the Contractor.

19. FORCE MAJEURE

As soon as possible after the occurrence of any event constituting Force Majeure, but no later than three (3) Days, the Contractor shall give notice and full particulars in writing to the IIM RANCHI of the Force Majeure. If the Contractor is thereby rendered unable, wholly or in part, to meet its obligations under the Contract, the IIM RANCHI may terminate the Contract / PO with immediate effect by providing written notice to the Contractor.

20. INDEMNITY

20.1. The Contractor shall indemnify, hold and save harmless and defend at its own expense the IIM RANCHI, and all of the foregoing's officials, agents, servants and employees from and against all suits, claims, demands and liability of any nature or kind, including costs and expenses, arising out of acts or omissions of the Contractor or its employees, agents or subcontractors in the performance of the Contract.

20.2. Clause 20 shall include, without limitation, claims and liabilities in the nature of workmen's compensation and claims and liabilities arising out of the use of patented inventions or devices.

21. ASSIGNMENT

21.1. The Contractor shall not assign, transfer, pledge or make other disposition of the Purchase Order or any part thereof or of any of the Contractor's rights, claims or obligations under the Purchase Order except with the express written consent of the IIM RANCHI. Any assignment made without such consent shall be void and of no effect.

21.2. The Contractor shall not subcontract any of its obligations under the Contract / PO without the express written consent of the IIM RANCHI. The IIM RANCHI may require the Contractor to furnish particulars of the proposed subcontract as the IIM RANCHI deems necessary.

21.3. The IIM RANCHI's approval of any subcontracting shall not relieve the Contractor from any liability or obligation under the Contract. In any subcontract, the Contractor agrees to bind the subcontractor by the same terms and conditions by which the Contractor is bound under the Contract / PO.

22. INSOLVENCY AND BANKRUPTCY

22.1. Should the Contractor become insolvent or should control of the Contractor change by virtue of insolvency, the IIM RANCHI may with immediate effect and without prejudice to any other right or remedy available to it, suspend the performance of the Contractor's obligations or terminate the Purchase Order with immediate effect, by providing the Contractor with written notice thereof.

22.2. Should the Contractor be adjudged bankrupt, or should the Contractor make a general assignment for the benefit of its creditors, or should a receiver be appointed on account of the Contractor's insolvency, the IIM RANCHI may, without prejudice to any other right or remedy available to it, terminate the Purchase Order with immediate effect by providing the Contractor with written notice thereof.

23. TERMINATION

The IIM RANCHI shall have the right to terminate the tender or any of the provisions thereof at any time without assigning any reason.

24. WAIVER

A waiver of any breach of or default under the Contract / PO shall not constitute a waiver of any other breach or default and shall not affect the other terms of the Contract / PO. The rights

and remedies provided by the Purchase Order are cumulative and are not exclusive of any other rights or remedies.

25. ADVERTISING

The Contractor shall not advertise or otherwise make public the fact that it is a contractor to the IIM RANCHI. The Contractor shall not in any way use the name, emblem, logo, official seal, or any abbreviation of the IIM RANCHI.

26. DISCRETION AND CONFIDENTIALITY

The Contractor is required to exercise the utmost discretion in all matters relating to the Contract / Purchase Order. Unless required in connection with the performance of the Purchase Order or expressly authorised in writing by the IIM RANCHI, the Contractor shall not disclose at any time to any third party any information which has not been made public and which is known to the Contractor by reason of its association with the IIM RANCHI. The Contractor shall not, at any time, use such information to any private advantage. These obligations do not lapse upon any completion, expiration, cancellation or termination of the Contract / PO.

27. EMPLOYEES NOT TO BENEFIT

The Contractor shall not grant to any official of the IIM RANCHI any direct or indirect benefit or preferential treatment on the basis of the Purchase Order or the award thereof. Any breach of this provision shall constitute a fundamental breach of the Purchase Order.

28. GOVERNING LAW

The Contract shall be governed by and construed in accordance with the substantive laws of the Republic of India.

29. SETTLEMENT OF DISPUTES

The Parties shall use their best efforts to negotiate and amicably settle any disputes, controversies or claims arising out of, or in connection with, the Contract / Purchase Order or its interpretation.

30. PRIVILEGES AND IMMUNITIES

No provision of the Contract / Purchase Order shall be deemed, or interpreted as, a waiver of the privileges and immunities enjoyed by the IIM RANCHI.

31. AMENDMENTS

No modification, amendment or change to the Contract/Purchase Order, or waiver of any of its provisions, or any additional contractual relationship with the Contractor shall be valid unless approved in the form of a written amendment to the Contract/Purchase Order, signed by a fully authorised representative of each Party.

32. GOVERNING LANGUAGE

The Contract / Purchase Order/ LoA shall be executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning and interpretation of the Contract / Purchase Order.

SCOPE OF WORK

The scope of the tender comprises the supply, installation, testing, and commissioning of an RFID system for the library. The system will include the RFID hardware components and associated software, and full integration with the Koha Library Management System on the cloud. Additionally, it includes data migration from the existing LMS to the Koha LMS.

- **Hardware Components:** The RFID system will include the following components: RFID Book Tags, RFID CD Tags, RFID Staff Workstation, RFID Security Gate, RFID Self-Check System, RFID Book Drop System, RFID Handheld Reader, Patron Traffic Counter, OPAC Kiosk, Anti-Theft Stickers
- Implementation of the Koha Library Management System on the cloud
- Data migration from the existing LMS, Virtua (VTLS), to the Koha LMS
- Integration of the RFID system with the Koha LMS through international standards/protocols such as SIP2
- Support and maintenance
- Demonstration and training

The proposed RFID system must be able to:

- Handle all activities of circulation transactions of the Koha LMS for the user-operated issue-return system, including transaction and gate detection system.
- Have a detection system at the exit/entrance of the library in order to check unauthorized movement of library materials outside the library.
- Track missing/misplaced items, to help in organizing materials on shelves and collect data directly from the shelf with a hand-held reader for stock verification purposes.

EVALUATION PROCEDURE

Bids will be evaluated on a scale of 100. The technical offer will have a maximum score weightage of 70, and the financial offer a maximum score weightage of 30. The bidders will be called for a presentation as part of the technical bid assessment. The bidder must score a minimum of 42 points out of 70 marks (Bidder Evaluation (A) + Technical Evaluation (B)+Presentation Evaluation(C) in technical round to qualify in the technical evaluation. The financial bids, for the bidders who do not qualify will not be opened and therefore, will not be considered as a part of the financial bid evaluation. The bidder with the highest consolidated score will be selected/awarded. If there is a tie in the overall score, the vendor with the higher score on the technical offer will be selected/awarded.

GUIDELINES FOR TECHNICAL BID EVALUATION:

1. The Technical Bid Evaluation comprises of three parts:
 - a. Bidder Evaluation- 30 points

- b. Technical Evaluation - 30 points
c. Presentation Evaluation - 10 points
2. All documents towards the Bidder evaluation and technical evaluation needs to be submitted along with the tender in cover-I. The list of submitted documents towards evaluation must be clearly mentioned in the Bidder's Technical, presentation evaluation sheet.
 3. The technical compliance sheet needs to be duly filled and deviations (if any) must be mentioned clearly.
 4. Further discussions related to the awarded scores by the committee will not be entertained.

A. Bidder Evaluation – Total 30 points						
Sr No	Particulars	Point System	Max Points	Points Awarded	Any Specific Details	Supporting Documents
1	Number of years experience in dealing in establishing RFID system for libraries	More than 23 yrs 6 points More than 19-23 yrs 5 points More than 15-19 yrs 4 points More than 11-15 yrs 3 points More than 7-11 yrs 2 points 3-7 yrs 1 points <3 yr 0 points	6			
2	No of RFID Projects Completed	>50 6 points 41-50 5 points 31-40 4 points 21-30 3 points 11-20 2 points 1-10 1 point 0 0 points	6			
3	Average turnover of Bidder/OEM in last three financial years from RFID equipment implementation	>17 Cr 6 points More than 14-17 Cr 5 points More than 11-14 Cr 4 points More than 08-11 Cr 3 points More than 05-08 Cr 2 points 02-05 Cr 1 point	6			
4	Number of IITs/IIMs/NITs/CF TIs, University level Libraries where Company has installed RFID system with Koha.	>25 6 points 21-25 5 points 16-20 4 points 11-15 3 points 6- 10 2 points 1-5 1 point 0 0 point	6			

	(Work orders/ completion certificates to be uploaded)					
5	In terms of size (books number based) of library collection, specify top five institute name & their collection size where you have implemented RFID System (Work orders/ completion certificates to be uploaded)	a. Bidders with highest presence shall get 6 points b. Bidders with second and third highest presence shall get 4 points and 3 points respectively c. Rest shall get 1 point	6			
Bidder Evaluation - Total Points Awarded (A)			30			

B. Technical Evaluation - Total 30 Points

Sr No	Particulars	Point System	Max Points	Points Awarded	Any Specific Details	Supporting Documents
1	ISO Certification Compatibility, OEM, Safety and security certification	a. Bidders with ISO, OEM, Safety & security certification shall get 6 points b. Bidders with ISO and OEM shall get 4 points. c. Bidders with Safety & security certification or OEM shall get 2 points c. Rest shall get 0 point	6			
2	Compatibility with Koha & other LMS, requirement of support for our existing systems.	a.Koha & our existing system compatible 6 points b.Only Koha or our existing system compatible 3	6			

		c.Neither Koha nor our existing system compliant 0 point				
3	Physical Site Visit and Survey done before bidding.	Yes 6 No 0	6			
4	Technical specs and drawing available from at least 06 CFTIs for all components where installed	Above 15 6 points 11-15 4 points 6-10 2 points 0-5 0 point	6			
5	Clients' feedback	Feedback shall be submitted from upto 6 different CFTIs customers by the bidder. Each positive feedback will bring 1 point	6			
Technical Evaluation - Total Points Awarded (B)			30			

C. Presentation Evaluation - Total 10 Points						
Sr No	Particulars	Point System	Max Points	Points Awarded	Any Specific Details	Supporting Documents
1	Clarity of the Technical Proposal and overall approach to phase wise implementation	a. Best Response shall get 2 points b. Second and third best response shall get 1.5 points and 1 point respectively c. Rest shall get 0.5 point	2			
2	Type and quality of User Interface including ease of operations	a. Best Response shall get 2 points b. Second and third best response shall get 1.5 points and 1 point respectively c. Rest shall get 0.5 point	2			

3	Project Time-lines and lead time for the supply of equipment	a. Best Response shall get 2 points b. Second and third best response shall get 1.5 points and 1 point respectively c. Rest shall get 0.5 point	2			
4	Risk mitigation and Quality management Plan	a. Best Response shall get 2 points b. Second and third best response shall get 1.5 points and 1 point respectively c. Rest shall get 0.5 point	2			
5	Proposed Value Added Features and Innovative implementation approach to enable scalability and cost efficiency	a. Best Response shall get 2 points b. Second and third best response shall get 1.5 points and 1 point respectively c. Rest shall get 0.5 point	2			
Presentation Evaluation - Total 30 Points (C)			10			
Overall Points Awarded (A + B + C) - Total 70 Points						
Note: The bidder must score a minimum of 42 points (Bidder Evaluation (A) + Technical Evaluation (B)+Presentation Evaluation(C) to qualify in the technical evaluation. The financial bids, for the bidders who do not qualify will not be opened and therefore, will not be considered as a part of the financial bid evaluation.						

TECHNICAL BID

Ref: Tender No. IIM Ranchi/NIT/RFIDS/2025-26/41 dated 12.12.2025
(Self-attested photocopies of all supporting documents must be attached with the bid)

PART-I: PRE-ELIGIBILITY CRITERIA FOR PARTICIPATING BIDDERS

Sl. No.	Description	Document Required	Document Supplied (Yes/No)	Provide Page No in Bid
1	Scanned copy of PAN & GST	Valid certificates		
2	OEM must be an ISO 9001 certified company consistently	Valid certificates		
3	OEM must have at least 03 years of experience supplying and servicing products in libraries.	Valid certificates		
4	Bidder must have an average annual turnover of at least Rs. 2.00 crores in the last three financial years.	Audited statement		
5	Bidder must provide evidence that it has successfully executed similar project(s) in the last five years from the last date of bid submission, with at least One similar work of 80% of the project value, or Two similar works each of 50% of the project value or Three similar work each of 40% of the project value in Central Universities/ IITs/IIMs/NITs/IISERs and other Institutes of National Repute in India.	Satisfaction certificates (along with contact details) from libraries where installation has been completed within 5 years back are required.		
6	The proposed RFID system components must be FCC Part 15-Certified; SIP2, RS-232, TCP/IP Ethernet 10/100, 802.11b (wireless) compliant	OEM Certificate/ Bidder Declaration		
7	The bidder must be an Original Equipment Manufacturer (OEM) of RFID hardware components, or an Authorized Distributor of OEM of RFID hardware components, or a System Integrator having experience in RFID Solutions. Company registration details in terms of PAN Card and OEM certificate to be provided with the BID.	Incorporation Certificate, OEM Certificate/ Bidders Declaration		
8	The complete solution proposed by the bidder must include the supply and installation of RFID components,	OEM Certificate		

	the development and operation of software components and RFID consumables in an integrated manner. Integration should be possible directly through SIP2 without any middle ware components.	Bidder Declaration		
9	All products must comply with internationally recognized standards for RFID-based Library self-service systems. A certificate from the OEM should be provided to that effect.	OEM Certificates		
10	All the RFID components proposed in the tender should be manufactured by a single OEM, to ensure seamless compatibility and single source for supply and support. Part bid/assembly of RFID components from different OEMs by the Bidder is not acceptable.	OEM Certificate		

PART-II: GENERAL REQUIREMENTS

Sl. No.	Description	Document Required	Document Supplied (Yes/No)	Provide Page No in Bid
1	The proposed system must provide application-specific software to incorporate all RFID Library related hardware (detection systems, staff station readers, cataloging stations, patron self-check stations, book issue and book return system), the circulation RFID tags and any other RFID-related hardware into the system. The Software system has to support all general features of the Library system for RFID automation, even though they might not be part of the system right now. Such functionalities are required in the system so as to keep future upgrades possible.	OEM Certification		
2	The proposed system must be able to connect through the Library's Ethernet network via an RJ-45 connector and/or secured wireless network. The RFID system must be ISO 15693 18000-3 Mode 1 Compliant and must use Reader Talks First (RTF) Architecture.	OEM Certification		
3	It is important that the bidder points out clearly in its bid, any deviation in the software and hardware specification (if any). If any deviation is found later on and is not specified in the bid, it will result in complete rejection of the bids.	Bidder Certification		
4	The library is already using an RFID system. The bidder is supposed to visit the Library and check its compatibility with their systems. The Library will not accept or be responsible for the supply of any systems or components which are not compatible with the existing system. The bidder should provide an undertaking stating the compliance with the existing system.	Bidder Undertaking and technical proof		

5	The supporting documents shared by the bidder have to be actual datasheets. Mere stating the compliance as “Yes” and stamping the specification pages shall not be accepted. The bidder has to provide a link to the website of the OEM where the individual product is listed.	Actual datasheets		
6	A list of items/ components along with their standard warranty be uploaded with the technical bid.	Bidders certification		

PART-III: TECHNICAL SPECIFICATION

A. RFID SECURITY GATE DUAL LANE; 3 PANELS		
Sl. No.	Description	Compliance (Yes/No)
1	The gates shall be fabricated in solid Plexiglass and shall be able to detect genuine RFID ISO 15693 tags in 3D orientation and should be transparent.	
2	External devices, such as CCTV and/or barriers can be connected.	
3	The gate shall trigger an alert with specific AFI or EAS AFI or values.	
4	The system should incorporate visual and audible alarms.	
5	The People Counter should be available to be viewed on any PC in the local area.	
6	The audible alert should has a variable alarm pattern and adjustable volume.	
7	The system detects specific directions and can be configured for incoming and outgoing.	
8	The gates shall incorporate a people counter based on radar technology.	
9	The system should incorporate an energy saving function that can remain in a low energy state until the people counter detects movement.	
10	The gates should provide full detection in the range of 110 cms and should have facility to set the gate in unidirectional or bidirectional.	
11	The system should be provided with ‘False positive filtering’, reducing false alarms caused by foreign objects.	
12	The gate supports multiple RFID data encoding models simultaneously.	
13	The system shall provide multiple gate installation up to 10 gates.	
14	The supplied gates should have an ETA (Equipment Type Approval) from Wireless Planning Commission of India.	
15	System shall read up to 8 tags per second in all 3 directions	
16	All electronics, i.e. readers, multiplexers are built into the pedestals, there are no external devices.	

17	The antenna's shall have the following dimensions H 1798 x W 690 cm for optimal detection	
18	The system should come with system software which can be managed through intranet and is connected to LMS by SIP2	
19	Gate should come with a base plate and should be fixed on it only. There should be no need to drill and fix it in ground using fasteners.	
20	Standards compliance: RCM, ETSI, FCC, IC, ADA, DDA, CSA	
21	Gate should support an integrated bi-directional people counter with a standby mode to minimize power consumption.	
22	The system software shall be able to provide all the statistics of the gate, including the people counter and the list of items which generated an alarm.	
23	The system consist of minimum 3 panels for dual lane detection of the books.	

B. RFID SELF CHECK IN CHECK OUT SYSTEM		
Sl. No.	Description	Compliance (Yes/No)
1	The kiosk shall be free standing and should suit the library decor.	
2	The housing shall be made of metal and not wood.	
3	The housing covers computer hardware, wiring and power supply and can be locked. No wires or peripherals should be accessible from outside.	
4	The system shall have a minimum 22" portrait positioned touch screen and OSD facility available.	
5	The system shall have a thermal printer that can print paper rolls with a maximum width of 60mm.	
6	The system shall be able to check in and out library items based on RFID and barcode.	
7	The system shall be able to detect multiple items and secure item processing.	
8	All user elements should be placed within DDA/ ADA range (for wheel chair drivers).	
9	The system shall Identify users with smart cards which are already supplied to patrons.	
10	The system should be upgradable to include a payment module for cash/coin/card payments.	
11	The kiosk shall have a side shelf (on the right side) for placing bags, belongings or books while using the system.	
12	Multilingual support to be present.	
13	The software shall enable checking library items in and out based on a SIP2 connection to the library management system.	
14	The software shall enable patrons to check their account (items borrowed and expiration per item, fees and fines) and to prolong (if the library choose to allow for it).	
15	When processing library items (checking in-or out) the status of each item shall be displayed ((incl. the setting of the security bit and type of item (i.e. books, CD, DVD's, Blu-ray and games). The system shall provide interface to pay library fines using online payment gateways like Paytm / PayU Money / Google Pay / Amazon Pay / Phone Pay etc.	

16	The software shall allow the library to choose between several standard themes designs, also children's themes.	
17	The software enables a patron to complete all functions (check in, check out, check account, payments) under one login, making the transaction process easy and smooth.	
18	The software can be configured to continue working in offline mode, when the connection to the LMS has failed. The software shall continue to let patrons borrow and return items to provide a continuous service; then once the connection to the LMS has been restored, all offline transactions shall be automatically uploaded to the LMS ensuring that all transaction history has been updated. If transactions fail to upload correctly then the staff will be alerted automatically.	
19	The software shall provide relevant book recommendations to the users during the check-out process to improve circulation and improve library experience.	
20	The software provides the opportunity to print a receipt with selected book support.	
21	The system shall provide a return receiving bin/cart for collection of the return items. It should support a minimum 50 books.	

C. RFID BOOK DROP

Sl. No.	Description	Compliance (Yes/No)
1	The drop box should be aesthetically designed and must comply with internationally recognized standards for RFID based self-return system. It should have mechanism to disable RFID tags. It should be made of Metal (No wooden component allowed). Drop box should strictly <u>not</u> be slide based.	
2	Drop box must be integrated with Library software through SIP2/NCIP protocol	
3	Drop must able to connect to the library's Ethernet network via an RJ45 connector and/or secured wireless network	
4	RFID Drop box should come with double/dual security system; first door should open after showing /validating the right book reading the RFID tag on the book or right library users by reading the RFID smart Card and/or Pin Number and/or biometric reading; once the validation is done and first door/shaft / is opened user should be able to place the book/s (1 or multiple of books); after a few second the first door should close and once the item in the library is confirmed, second door/shaft is opened and book is dragged inside to single/multiple bin. It should prevent the users from removing the checked in books from the drop box.	
5	Once the transaction is complete system should be able to generate a slip confirming the transaction.	
6	Client software for checking-in facility and communicating with Library software / ILM Software with provision for E-mail/SMS confirmation	
7	If there is fine on the book, suggested notification should be alerted to users and instruct the user to pay the fine in the library within the library. Library should be able to customize the information on the slip as per library's requirements.	
8	Drop box should be upgradable in future to support multiple bins.	
9	Drop box should be able to accept all types of library's RFID tagged items including but not limited to books, journals, bound volume, CDs, DVDs, etc.	

10	If the item does not belong to the library, Drop box should not accept the item. But if the item is placed along with the valid library item, drop box should accept all items	
11	Drop box should be with in-built RFID Card, Biometric Reader, Virtual Keyboard, Number Keypad, facial identification for validation of the user details as per library's current or future requirements	
12	Drop box comes with inbuilt slip generator with standard slips. Library should be able to procure the printer cartridge and paper from any other third party vendor. Bidder will share the details of the cartridge, paper, etc and make sure both are supported with open and international standard.	
13	Drop box should easily integrate with web-based application for remote as well as within campus monitoring of the performance of the system, alert for paper out or cartridge failure, or any kind of system failure, alerts, etc.	
14	Drop box should be inbuilt with industrial PC and minimum 22 inches Touch Screen for smooth operation. Bidder shall submit the relevant documents, certificate, brochure / etc for the same.	
15	The drop box software should be customizable as per client's requirements both at the interface level and functional/feature level.	
16	The drop box should have book bin with collection of books minimum of 150 items.	
17	Return bin of the drop box should have proper system to minimize the book damage. It should have a hydraulic mechanism to ensure that the panel drops down as the weight of the books increases.	
18	The system must automatically switch into store mode the check-in data when the system goes offline due to ILM software being in backup mode or the network being down etc.	
19	If the multiple items are processed, progress should be clearly reported to the users on screen.	
20	The system should not accept any book/item which is not acceptable in the library software, like a different item (Non book item) or a book which is not issued in the system or a book which doesn't have an RFID tag or a book with huge fine.	
21	Once the books is accepted by the system it should not be possible to take the book back by the user.	
22	The system should work with the existing RFID system deployed in the library without any need or redoing any existing processes or systems.	

D. PATRON TRAFFIC COUNTER		
Sl. No.	Description	Compliance (Yes/No)
1	The Patron Traffic Counter terminal shall be in a Metallic Kiosk of minimum 1.6mm thickness form which should be able to capture all the inward and outward traffic in the Library	
2	Patron Identification should be possible using Mifare and Biometric and Barcode and facial	
3	System height should be around 5 ft	
4	System should have a touch screen interface with minimum 22" screen.	

5	System should have inbuilt 2D Barcode Scanner, Biometric Scanner, facial recognition camera and Smart Card Reader	
6	System should be able to hold minimum user data of 20,000 patrons	
7	System should be able to hold minimum transaction data of 10 million records	
8	Smart Card Interface should have Standards & Protocols: ISO 14443 A/B with up to 848 kbps transmission rate (depending on card), ISO 15693 with up to 26 kbps transmission rate (depending on card), T=CL	
9	Biometric Scanner should have active platen areas of 0.96 x 0.64 in., 480 x 320 pixels	
10	Biometric Scanner should be certified by STQC and with minimum FAP20	
11	Biometric Scanner should have a minimum resolution of 500dpi	
12	Barcode Scanner should have a Scan Pattern Area Image 640 x 480 pixel array	
13	The system shall have minimum 2 USB connectors for service & maintenance	
14	The system shall have an easy accessible metal housing that can be locked	
15	The system supports barcode identification from mobile phone screens	
16	The system shall be able to check in and out patrons based on Mifare Cards, Biometrics, Barcode based ID Cards & facial recognition.	
17	The system shall be audio enabled to have the possibility for extended communication with the patron	
18	The system software shall enable patrons to check in and checkout of the library using Mifare or Biometric or Barcodes or facial or combination of any of these	
19	The system should have an easy to use user interface with an option to select Hindi or any other local Language	
20	The MIS software should be able to display the Library Usage statistics for usage by different Users, Branches and Departments and also on the basis of timelines and visiting reasons.	
21	System should create alerts through email & sms in case a particular patron is inside the library above a certain threshold time.	
22	System should create alerts through email & sms in case number of patrons inside the library increases beyond a certain threshold.	
23	The system should provide details of all the patrons which are inside the library currently.	
24	The system should be able to generate alerts to all the patrons in case there is an untoward event in the library and library needs to be evacuated.	
25	The system should be in a single kiosk and peripherals should all be inside the kiosk. Only LAN cable and power cable should be output from the system.	
26	It should be possible to customize the user interface so that Patrons can select the reason for which they are visiting the library, like Fine Payment, Circulation, Renewal, etc. Minimum 10 such fields can be selected.	
27	It should be possible to manually checkout patrons in case of any exceptions	
28	The software shall have a possibility to display/promote Library activities with an inbuilt Digital Signage System whenever the system is in idle mode.	
29	It should be possible to create a playlist of the various items to be displayed on the screen remotely through centralized software.	

30	It should be possible to display automated content on the system through automated cloud based contents like “Thought of the day”, “This day in History”, “Latest News”, “Word of the Day” etc.	
31	It should be possible to display ppt, audio, video, text etc on the display screen in idle mode through Digital Signage.	
32	The system should support patron identification through facial recognition. Necessary hardware & software for patron identification through facial recognition has to be provided with the system without additional charges to the library.	
33	The system should work directly with the existing library management software and the data for this system should be directly fetched from the LMS, without any need to make fresh data entry into this system.	

E. RFID HANDHELD READER

Sl. No.	Description	Compliance (Yes/No)
1	The portable handheld reader and the required accessories must be a cordless, one-piece design to be held in one hand with facility of conducting full range search, inventory and shelf order functionality.	
2	The portable handheld reader must feature sound battery backup.	
3	The total weight of the portable handheld reader must be less than 1 Kg, including battery, RFID reader, antenna and computing unit, and any other components that must be carried by the user.	
4	The portable handheld reader must incorporate an ergonomic design to aid user in reading shelves at all levels easy to use and be relatively non-stressful to wrist, arm shoulder and elbow.	
5	The portable handheld reader battery life must allow the user to work for at least 16 hours before recharging.	
6	The portable handheld reader must use an anti-collision algorithm that does not limit the number of tags, which can be simultaneously identified and read.	
7	The portable handheld reader must have the capacity to download at least 1 million items from library’s automation system onto the portable handheld reader memory medium.	
8	The proposed portable handheld reader must accommodate data collection simultaneously with other functions.	
9	The proposed system must accommodate Sorting, Shelving, Searching, finding of library documents and pulling the defined data to help the user.	
10	The proposed portable handheld reader must have an audible tone and visible indicators to verify items has been identified.	
11	The proposed system must accommodate secure status checking to allow a user to identify individual items which have not been properly checked out and have caused an alarm of the detection system.	

12	Reader should have facility to transfer data using USB and Wi-Fi (Wi-Fi Security Protocol WEP/WPA/WPA2).	
13	Real time communication capability with ILS/LMS software.	
14	Reader should have the capability to work off-line mode.	
15	Read range: Minimum 15 cm and above	
16	Scan Rate of up to 20 items per second	
17	IP 30 or above	
18	Should have a boost mode for increasing detection power	
19	Should have all these compliances EN 300 330, FCC 47 CFR Part 15, RSS-210, Issue 8, EMC EN 301 489, EN 60950-1, EN 50364, EN 300328	
20	Interfaces: WLAN / Wi-Fi (Wi-Fi Security Protocols WEP / WPA / WPA2)	
21	RF Transmitting power: Standard Mode 1.5 W / Boost Mode 4.0 W	

F. RFID STAFF WORKSTATION		
Sl. No.	Description	Compliance (Yes/No)
1	For circulation and conversion operations at the staff desk. It physically should consist of a combined station unit from the manufacturing level. Only data and power cables should be connected to the unit.	
2	The RFID antenna shall be fully shielded, i.e. not read items placed under the table and on the side of the antenna pad	
3	The unit shall be fabricated in transparent Plexiglas with integrated LED's showing the operational status	
4	The staff station shall be able to program and verify multiple RFID tags placed on the antenna	
5	The staff station will enable the security status of the tag to be changed without interaction with the LMS	
6	The staff station connects to the PC via USB only	
7	Suitable software for integrating the RFID functions into the circulation workflow and for tagging library items will be provided with the equipment	
8	Design: Easy to use space-saving, ergonomic design and interface and should Include feedback indicators	
9	Software for Circulation of the items using SIP2 only without any middleware	
10	Software for Circulation should not be through keyboard input or screen mapping into the LMS software. It should be an independent software which can be used for Circulation using Card Reader for patron Identification and RFID reader for Book Identification	
11	The software system provided should be able to provide the detailed MIS for the tagging. It should be able to generate the lists for the tagging of the items with the time stamp, Accession No & Tag Id	
12	For circulation processes the software should be able to provide an MIS for all the checked out and checked in items with patron details	
13	Energy Profile: 200-240 VAC, 2.0/1.0 A, Single phase	

14	Staff station should also support patron card reader for ISO 14443A cards with application for card programming and reprogramming. Standards & Protocols: ISO 14443 A/B with up to 848 kbps transmission rate (depending on card), ISO 15693 with up to 26 kbps transmission rate (depending on card), T=CL	
----	---	--

G. OPAC KIOSK

Sl. No.	Description	Compliance (Yes/No)
1	The OPAC Kiosk shall be in a Metallic Kiosk of 2mm thickness form which should be in compliant to the library décor	
2	System should have a touch screen interface with vandal proof 22” screen with Zoom IN & Zoom Out option.	
3	System should be either floor mounted or wall mounted	
4	The system shall have minimum 2 USB connectors for service & maintenance	
5	The system shall have an easy accessible metal housing that can be locked	
6	The system should be in a single kiosk and peripherals should all be inside the kiosk. Only LAN cable and power cable should be output from the system	
7	The system should support a keyboard for data entry.	
8	The system should provide a feature so that connectivity with the LMS is checked and if it is not there then a message is prompted on the screen	
9	The software shall have a feature to display/promote Library activities with an inbuilt Digital Signage System whenever the system is in idle mode	
10	It should be possible to create a playlist of the various items to be displayed on the screen remotely through centralized software.	
11	It should be possible to display automated content on the system through automated cloud based contents like “Thought of the day”, “This day in History”, “Latest News”, “Word of the Day” etc	
12	It should be possible to display ppt, audio, video, text etc on the display screen in idle mode through Digital Signage	
13	The system should have a provision for future upgrades so as to accept Library fines through Digital payment gateways.	
14	The system should support latest windows machine specifications for smooth functioning.	
15	The user interface of the OPAC Kiosk should be customized as per the library requirement.	
16	The OPAC software already installed in the OPAC kiosk should work with existing library software or any other future library software. The OPAC software should have an option to display google overview and pdf preview of the books directly without any upload of data.	
17	The OPAC software should have an intuitive software interface so that the location of library Titles is visible in real time.	
18	The digital signage features should get auto enabled (without any click or external / manual punching) after a configurable timeline. E.g When the system is in OPAC mode, after a particular time of being idle (e.g 5 mins); automatically digital signage	

system should get activated. Also whenever someone touches the screen or clicks a key, the digital signage feature should get disabled and OPAC mode should get enabled.

H. ANTI-THEFT STICKERS

Sl. No.	Item	Description	Compliance (Yes/No)
1	Dimensions	70x100 mm	
2	Thickness	350um Max	
3	Paper	UDV Paper	
4	Printing	Color Printed 4 + 0	
5	Finishing	Die cut / half cut sheets, packed in lots of 2000 nos.	
6	Logo	Color Printed Logo	
7	Adhesive	Strong, Non Removing Adhesive	
8	Other feature	Optical Watermark with Library Branding	
9	Samples	Samples to be provided	

I. RFID BOOK TAGS

Sl. No.	Item	Description	Compliance (Yes/No)
1	Dimensions	RFID Tag size 50 x 80 mm or comparable	
2	Thickness	350um Max	
3	Memory	Not less than 2048 bits	
4	Data Processing Rate	26Kbps Minimum	
5	Frequency	13.56 MHz	
6	Standard	ISO 15693 and 18000-3; ICODE SLIX2	
7	Type	Read/Write Lockable with unlimited Number of read/write cycles and must be re-writable	
8	Distance for Tag detection	36" Minimum	
9	Operation Mode	Passive	
10	Functionality	Both Security & Inventory Control	
11	Adhesive	The proposed system tags is adhesive-backed and one piece (tag and label integrated into one piece) to adhere to file materials without addition of an adhesive cover label. The proposed system tag uses a low acid, or neutral pH, adhesive.	
12	Operating Temperature Range	-10°C to +60°C approximately	
13	Other Features	a. A single tag for Identification, automation and Anti-theft must be read even if not visible and must be read inside the file; temper proof and has guarantee for the life of the item on which it is originally affixed.	

		<ul style="list-style-type: none"> b. The proposed system tags enable the AFI security status to be stored directly on the tag and trigger an immediate alarm if an item not charged is read by the detection system. c. The proposed system tag is guaranteed for the life of the item on which it is originally affixed. Lifetime guarantee assures about the quality of the product offered and future replacement of the RFID tags which are found un-operational, without any extra cost. d. The tag supplied should have a branding of the OEM on the chip side 	
14	Antenna Type	Aluminum	
15	Samples	Tag samples to be provided with the technical bid	

J. RFID CD TAGS			
Sl. No.	Item	Description	Compliance (Yes/No)
1	Dimensions	Compatible to CD & DVD	
2	Thickness	350um Max	
3	Memory	Not less than 2048 bits	
4	Data Processing Rate	26Kbps Minimum	
5	Frequency	13.56 MHz	
6	Standard	ISO 15693 and 18000-3; ICODE SLIX2	
7	Type	Read/Write Lockable with unlimited Number of read/write cycles and must be re-writable	
8	Distance for Tag detection	36" Minimum	
9	Operation Mode	Passive	
10	Functionality	Both Security & Inventory Control	
11	Adhesive	The proposed system tags is adhesive-backed and one piece (tag and label integrated into one piece) to adhere to file materials without addition of an adhesive cover label. The proposed system tag uses a low acid, or neutral pH, adhesive.	
12	Operating Temperature Range	-10°C to +60°C approximately	
13	Other Features	<ul style="list-style-type: none"> a. A single tag for Identification, automation and Anti-theft must be read even if not visible and must be read inside the file; temper proof and has guarantee for the life of the item on which it is originally affixed. b. The proposed system tags enable the AFI security status to be stored directly on the tag and 	

		<p>trigger an immediate alarm if an item not charged is read by the detection system.</p> <p>c. The proposed system tag is guaranteed for the life of the item on which it is originally affixed. Lifetime guarantee assures about the quality of the product offered and future replacement of the RFID tags which are found non-operational, without any extra cost.</p> <p>d. The tag supplied should have a branding of the OEM on the chip side</p>	
14	Antenna Type	Aluminum	
15	Samples	Tag samples to be provided with the technical bid	

K. Koha LMS IMPLEMENTATION ON CLOUD WITH DATA MIGRATION		Compliance (Yes/No)
<p>Implementation of Latest version of Koha LMS with the following:</p> <ol style="list-style-type: none"> 1) Minimum Cloud specifications: <ul style="list-style-type: none"> - 16 GB RAM, 1TB Hard disk - Unlimited data and speed 2) Installation of the latest version of Koha LMS on cloud 3) Data migration from existing LMS to Koha 4) Complete onsite training for entire library staff 5) Unlimited Customization of the Koha LMS 		

PART-IV: DETAILS OF BIDDER

Sl	Particular	Document submitted at Page No.		
1	Name of the Bidder			
2	Registered Office Address			
3	Year of Incorporation (Attach attested copy)			
4	Name of Proprietor/Director/Key Personnel involved in Support/AMC			
5	Details for Correspondence: Contact Person's Name Designation Address & Telephone No/s, Fax No/s, E-mail ID			
6	PAN No (Attach copy)			
7	GST No (Attach copy)			
8	Financial Details (for last 3 years) a. Turnover (Rs. In lakhs)	2022-23	2023-24	2024-25
9	If the bidder is Authorized Partner/Dealer, mention the name of principal company (OEM) and the relationship, like, distributor, dealer, etc.			
10	EMD Details: DD No and Date: Amount:			
11	Number of years' experience in dealing in establishing RFID system for libraries			
12	Number of Libraries where your Company has installed RFID system			
13	Number of IITs/IIMs/NITs/CFTIs, University level Libraries where Company has installed RFID system with Koha. List the names in separate sheet			
14	In terms of size of library collection, specify top five institute names & their collection size where you have implemented RFID system.			

Declarations

I/We..... (Name of Proprietor/ Partners) of
..... (Name of the firm) do hereby declare that the entries made here
are true to the best of my/our knowledge. I/We hereby agree to abide by all terms and conditions laid
down in the tender document.

Place:
Date:

Signature with stamp of the bidder:
Name, Address of the bidder:

DETAILS OF WORKS OF SIMILAR NATURE EXECUTED BY THE BIDDER

Sl. No	Description	Particulars
1)	Name & Address of the Institution	
2)	Name of work/project and location	
3)	Mention the project objectives and details of the solution implemented.	
4)	Name and address/ email and telephone number of officer to whom reference may be made.	
5)	Name & Quantity of the Items sold	
6)	Purchase Order No. & Date (Copy of work order)	
7)	Cost of work in INR	
8)	Date of commencement	
9)	Date of completion	
10)	Number of books in the library during RFID implementation	
11)	Remarks	

Note: For each work, a separate sheet as per Annexure-II should be submitted along with copy of the Work Order.

Bid Forwarding Letter
(On the Letterhead of the Bidder)

Date: _____

To,
Administrative Officer - Purchase
Indian Institute of Management Ranchi
Prabandhan Nagar, Mudma, Nayasarai Road,
Ranchi, Jharkhand, PIN-835303

Subject: Bid Forwarding Letter.
Ref: Tender No. IIM Ranchi/NIT/ RFIDS/2025-26/41 dated 12.12.2025
Sir,

I/ We hereby confirm and declare that I/We have carefully studied the tender documents therein and undertake myself/ ourselves to abide by the terms and conditions laid down in the tender document.

The EMD of Rs.1,10,000/- (Rupees One Lakh Ten Thousand Only) both in the form of Demand Draft in favor of Indian Institute of Management Ranchi are enclosed herewith.

I/ We also keep the offer open for 90 (Ninety) days from the last date of submission of bids.

Yours faithfully,

(Name & signature with stamp of the bidder)

Self-declaration about Non-Blacklisting

(To be submitted on the letterhead of the bidder)

Date: _____

To
Administrative Officer - Purchase
Indian Institute of Management Ranchi
Prabandhan Nagar, Mudma, Nayasarai Road,
Ranchi, Jharkhand, PIN-835303

Subject: Self-declaration about Non-Blacklisting.

Ref: Tender No. IIM Ranchi/NIT/ RFIDS/2025-26/41 dated 12.12.2025

Sir,

In response to the tender under reference, I/ We hereby declare that presently our firm is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any Central/ State Govt. Department, Public Sector Undertakings, Autonomous Bodies, Academic Institutions and Commercial Organizations.

We further declare that presently our firm is also not blacklisted/ debarred and not declared ineligible for any reason other than corrupt & fraudulent practices by any Central/ State Govt. Department, Public Sector Undertakings, Autonomous Bodies, Academic Institutions and Commercial Organizations in past five years from the last date of submission of proposal.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our performance security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Yours faithfully,

(Name & signature with stamp of the bidder)

FINANCIAL BID
(On the Letterhead of the Bidder)

Date: _____

To

Administrative Officer - Purchase
Indian Institute of Management Ranchi
Prabandhan Nagar, Mudma, Nayasarai Road,
Ranchi, Jharkhand, PIN-835303

Subject: Submission of Financial Bid for NIT for Supply, Installation, Testing, and Commissioning of RFID (Radio Frequency Identification) System and Implementation & Integration of Koha Library Management System on Cloud at the Learning Resource Centre of IIM Ranchi
Ref: Tender No. IIM Ranchi/NIT/RFIDS/2025-26/41 dated 12.12.2025

Sl. No	Items	Quantity	Unit Price	GST	Total Cost incl. GST with standard warranty (₹)
(i)	(a) RFID Security Gate Dual Lane; 3 Panels	01			
	(b) RFID Self-Check System	01			
	(c) RFID Book Drop System	01			
	(d) Patron Traffic Counter	01			
	(e) RFID Handheld Reader	01			
	(f) RFID Staff Workstation	02			
	(g) OPAC Kiosk	02			
	(h) Anti-Theft Stickers	11000			
	(i) RFID Book Tags	10000			
	(j) RFID CD Tags	1000			
	(k) Koha LMS installation on Cloud and data migration from the existing LMS -VTLS Virtua	01			
(ii)	Cloud Services of Koha LMS, including the first year	Three Years			

(iii)	Extended Warranty (Onsite) after Standard Warranty	Two Years			
	Total Amount:				
	(In words: Rupees)				

- a) Payment shall be released after statutory deductions as per extant rules of Govt. of India.
b) Institute will not accept any claim other than total charges specified in the financial bid.

Place:
Date:

Signature with stamp of the bidder:
Name, Address of the bidder:
Tel/ Mob No.: