

No. IIMR/2026-27/Admin/S&P/172

Date: 27.07.2026

CORRIGENDUM-I

Name of the Tender: Notice Inviting Tender (NIT) for “CUCM integration with BSNL SIP Trunk over Open VPN”.

Tender No. IIM Ranchi/NIT/SIP Trunk/2026-27/20 Dated: 02.07.2026.

The following corrigendum for the above tender is hereby notified: -

Particular	Earlier	New read as
Bid Submission End date & time	23.07.2026 up to 03:00 PM	04.08.2026 up to 03:00 PM
Bid Opening Date & Time	23.07.2026 at 04:00 PM	04.08.2026 at 04:00 PM
Refer to page number 5 under Scope of Work, last line	OEM TAC Support: - Product Model: BE7M-M5-K9 Device Serial No: WZP24440R24 for 2 years OEM TAC Support.	The agency needs to provide OEM TAC Support: - Product Model: BE7M-M5-K9 Device Serial No: WZP24440R24 for 2 years, along with necessary licences.”

Pre-bid query and responses

Sl.	Query	Answer/Responses
BSNL SIP Trunk & VPN		
1	Has the BSNL SIP Trunk been provisioned and commissioned?	Yes
2	Has the DID range been finalized? How many concurrent SIP channels are included?	10
3	Has BSNL provided the VPN configuration (.ovpn or SoftEther configuration)?	.ovpn
4	Who is responsible for VPN setup—BSNL or the System Integrator	System Integrator
5	Will BSNL provide the VPN username, password, certificates, and all authentication details?	Yes
6	Is the VPN IP statically assigned or dynamically assigned?	Static
7	Who will be the BSNL technical SPOC during commissioning and testing?	BSNL Contact will be provided
8	What is the expected timeline for BSNL commissioning?	already commissioned
Linux VM		
9	Will IIM Ranchi provide a dedicated Linux VM for VPN deployment?	Yes
10	Who will provide the Linux VM at IIM ? · VM Resource Allocation (vCPU / RAM / datastore Storage) and ESXI details	IIM Ranchi
11	Who will provide and confirm the CPU, RAM, storage, and network/VLAN allocation for the Linux VM?	To be provided by IIM Ranchi
12	Will the Linux VM have Internet connectivity?	To be provided by IIM Ranchi. if required
13	Will the LVM have connectivity to Cisco CUCM and the Cisco 4321 router?	Yes
Cisco Infrastructure		
14	Is the Cisco 4321 router licensed for CUBE?	Yes
15	What is Call manager version ?	4.1.1.a

16	Who will provide administrator access to CUCM, Unity Connection, VMware ESXi, and the Cisco 4321 router?	To be provided by IIM Ranchi. if required
17	IVR development plan will be given by whom at IIM ?	To be provided by bidder
Network & Firewall		
18	Who will configure the firewall, Internet routing, and required network changes—IIM Ranchi or BSNL?	IIM Ranchi
19	Which switch ports are allocated for the Cisco BE7000M server?	To be provided by IIM Ranchi
20	Which Cisco 4321 interface is connected to the LAN, and which interface is connected to the Internet?	To be decided at the time of configuration
21	Is the Voice VLAN already configured?	Yes
22	Are sufficient PoE switch ports available for all IP Phones?	Yes
23	Are SIP signalling ports (5060/5061) and RTP media ports open between CUCM, Cisco 4321, and BSNL?	To be configured by bidder
24	Are the required VPN ports open between the Linux VM and the BSNL VPN server?	To be configured by bidder
25	Confirm that NAT is disabled for BSNL SIP/RTP traffic and that no ACLs or firewall policies are blocking the BSNL VPN/SIP subnet	Yes
26	Are SSH (22) and HTTPS (443) enabled for administration of the Cisco devices and Linux VM?	Yes
Network & Firewall		
27	What is the extension numbering plan and what is needed by IIM regarding call inflow , outflow and IVR ?	To be decided at the time of configuration
Network & Firewall		
28	Who will be available from IIM Ranchi and BSNL during commissioning, live testing, and troubleshooting?	Staff from IT Dept will be available
29	What are the acceptance criteria for successful deployment?	Bi-directional calling on all 10 concurrent channels with DID
30	Is there any planned network maintenance or downtime during the implementation window?	To be decided at the time of configuration
31	Are there any security or compliance policies that could impact VPN or SIP deployment?	Govt policies applicable, time to time



(Signature)
Administrative Officer, S&P
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